



## Client Agreement

4100 W. Willow Knolls Drive, Peoria, IL 61615

Phone: (309) 683-3789

I request that my dog(s) be accepted into My Dog's Bakery, Daycare & Grooming K9 Care daycare (the "Facility") program. In accepting my dog(s) into the program, I acknowledge that My Dog's Bakery, Daycare & Grooming will be relying on my understanding and agreement with the provisions of this Client Agreement. I understand and agree that:

- Every dog reacts differently and animals, by nature, are unpredictable, and, therefore, present a certain level of risk. I acknowledge and understand that there are certain risks involved in participating in daycare and in owning, training, caring for, handling and being in the presence of dogs, including, but not limited to injuries to people, property and animals resulting from dog fights, dog bites to humans or other dogs and the transmission of disease.
- In case of emergency, I recognize the risks of injury that accompany said transport and acknowledge that this Agreement is being relied upon by My Dog's Bakery, Daycare & Grooming to permit transport of my dog to and from the Facility or any other necessary location. I accept any and all conditions, rules and regulations promulgated by this Facility associated with the activities, use of the facilities and transport, and hereby agree to comply with them.
- Dogs not familiar with the Facility may experience separation anxiety when apart from their human companions.
- Dogs not regularly exposed to the level of activity at the Facility may feel the discomfort or sore muscles, sore joints and fatigue, and dogs not regularly exposed to outside activity or play on hard surfaces may experience sore paws, blisters, bruises or abrasions on the feet.
- Dogs not regularly socialized do not necessarily know how to behave politely with other dogs. These dogs are at higher risk of incidents including, but not limited to, bites, fights, fear aggression, object guarding, and behavior problems and/or acting out. I understand because of this, My Dog's Bakery, Daycare & Grooming may require consistent participation in order for my dog, as well as other dogs, get the best experience out of their Daycare program.
- Dogs at play during the regular daycare day get dirty. Dogs with longer hair can get matted from the level of activity at daycare. Baths and brush outs can be requested and scheduled. Excessively long toenails may cause injury. I will be notified if my dog's nails are too long. If, at my next visit, the nails have not been trimmed, the Facility will have them trimmed at my expense.
- There are extra risks to my puppy of contracting disease or illness by entering the daycare program without being fully vaccinated.
- Water is available at all times; however, my dog may still be thirsty after daycare. I will be aware of their water intake as excessive amounts may cause an upset stomach or other problems.
- Dramatic changes in food and/or food quality may cause upset stomach, diarrhea and/or colitis.
- Any behavior deemed dangerous or inappropriate by Facility personnel may result in dismissal of my dog(s) from the program.

- I must pay for all services at the time they are rendered. I understand any unpaid fees by me will be sent to collections, and I will be responsible for all collection and reasonable attorney fees incurred by such actions taken.
- I understand that my dog must come into daycare with a collar and leash. We do not carry dogs in or out of daycare for the safety of your dog and other dogs. If you use a retractable lead, they must be locked in a 4' length, we prefer not to have retractable leads used if at all possible.
- In admitting my dog(s) into the Facility, the Facility has relied on my representation that my dog(s) is/are in good health, has/have not been ill with any communicable disease within the last 30 days and has/have not harmed or shown aggressive or threatening behavior towards any person or any other dog.
- I have read and understand the Facility's "Daycare Info and Policies".
- I understand that Facility staff gives all pets involved in any type of incident a cursory examination; however, the Facility's staff is not trained veterinarians and will not be liable for the location, treatment or diagnosis of any injuries incurred on the Facility's premises. If my dog(s) is/are involved in an incident at the Facility, I will check my dog(s) further or seek treatment for my dog(s) by a licensed veterinarian at my discretion and cost.
- I understand and agree that My Dog's Bakery, Daycare & Grooming and their staff and volunteers will not be liable for any problems or injuries which may develop, provided reasonable care and precautions are followed, and I hereby release them of any liability of any kind whatsoever arising from my dog(s) attendance and participation at My Dog's Bakery, Daycare & Grooming. I agree to hold My Dog's Bakery, Daycare & Grooming harmless from any claim of liability in the event injury or disease suffered by my dog(s) while in the care of the facility, unless said injury or disease is a direct result of the negligence of facility personnel.
- Photographs, videotape, or digital recordings are taken of the facility, dogs, customers and staff on a regular basis for, among other things use in advertising by My Dog's Bakery, Daycare & Grooming. I acknowledge that all such images (electronic, negatives, and positives), together with prints and the copyrights therein, are the property of My Dog's Bakery, Daycare & Grooming. I give My Dog's Bakery, Daycare & Grooming and persons authorized by My Dog's Bakery, Daycare & Grooming my consent, permission and authorization, without compensation to me, to use, reproduce and alter the images, in print or electronic format (including on the internet), either alone or in combination with other images, text and graphics. I waive my right to approve the finished photograph, advertising copy, print material or electronic files that may be used in conjunction with the images. I represent that I am at least 18 years of age and acknowledge that the rights granted in this paragraph are irrevocable, worldwide and perpetual, and are binding on my heirs, successors and assigns.

Dog(s) enrolled in program: \_\_\_\_\_

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_